



## Download Firmware

The **Check Capture Administrator (CCA)** is the only user authorized to download firmware. To download firmware, complete the following steps:

1. Click the **Administration** tab.
2. Click **Manage Centralized Deployment**. Select **Download Release**. The *Agency Endpoint List* page appears.
3. From the **Application** drop-down menu, select **Firmware**.



### Application Tip

By default, the **Application** drop-down menu is set to **Firmware**.

4. Click **Next**. The *Select Firmware for Download* page appears.



### Application Tip

As a best practice, click the **Next** button without selecting individual OTC Endpoints. If a **CCA** chooses to proceed to the next page without selecting an OTC Endpoint, the system will display all available firmware versions for download, regardless of whether or not it has been assigned to that OTC Endpoint.



### Application Tip

Selecting the agencies (OTC Endpoints) and then proceeding to the next page will show only the firmware versions assigned to that particular OTC Endpoint. If you do not select an OTC Endpoint and proceed to the next page, the next page will display any and all releases configured for OTCnet.

**Note:** Selecting an agency (OTC Endpoint) is not required or recommended.



#### Application Tip

Prior to each firmware upgrade, the currently installed firmware version must be uninstalled first. Firmware upgrades are operating system (e.g., Windows 10) and scanner (e.g., EC7000i, EC9100i, Panini MyVision X) specific. Each firmware version has a corresponding terminal configuration(s) that it supports (by scanner and by operating system). Determine the appropriate firmware upgrade by firmware version, scanner, and operating system before downloading.

5. Click the **Firmware** hyperlink to download the firmware. The *Review Firmware Download* page appears.



#### Application Tip

If an agency (OTC Endpoint) has multiple terminals and requires more than one firmware due to varying workstation requirements, download and execute the firmware for each terminal.

6. Click **Download**. The *Save Program* dialog box appears.
7. Click **Save** or **Cancel**.



#### Application Tip

If you click **Save**, choose the location where you want to save the file. If you click **Cancel**, you return to the OTCnet Check Capture Application Download page without saving the file.



#### Application Tip

Additional buttons on the page that help you perform other tasks:

- Click **Previous** to return to the previous page.
- Click **Return Home** to the OTCnet Home Page.